

Data Center Site Services

Data Center Site Services, from Cumulus Solutions Group, really encompasses what others refer to as “Smart Hands” and “Remote Hands” and “IMAC (infrastructure Installs, Moves, Additions and Changes)” services. Simply explained, it is Onsite, On-Demand Data Center Services focused on enterprise IT hardware infrastructure, task or project-based and used by your team to complete assignments (without reliance on your staff). Used locally or at remote locations, either when your team is buried in a massive project, or you have more objectives to address than internal resources. Data Center Site Services commonly include: Inventory/audits, cable tracing, securing cabling, checking ports, observing/reporting indicators on equipment, observation of environment, server reboots, setting up firewalls/network equipment, equipment testing/troubleshooting, circuit testing, rack & stack, rack installation and IMAC (hardware installs, moves, adds and changes). Think of where you might need some extra help and Cumulus Solutions Group experts can likely be a great resource.

Cumulus Solutions Group’s Mission

With more than 30 years of experience, Cumulus Solutions Group provides helpful Data Center Site Services, Data Center Migrations, Data Center Relocation and IT Asset Disposition (ITAD) for global and US-based clients, across all industry verticals. With an emphasis on proven methodologies and proprietary tools, such as SkyCommandSM (its client management portal), the company promises seamless IT infrastructure and IT lifecycle transitions designed to help you sleep at night.

Data Center Site Services – Summary

Cumulus Solutions Group subject matter experts have 30+ years' experience providing onsite, on-demand data center site services (i.e. Smart Hands or IMAC) for enterprise IT hardware infrastructure (servers, storage networking). For many clients, providing a detailed list of what specific services other clients have requested can be helpful:

- Management of colocation hardware assets
- Rack and stack services
- Any cable configurations (no matter complexity)
- Remote server reboots
- Onsite inventory of data center hardware
- Moving data center hardware
- Power-cycling data center hardware
- Onsite/offsite technical assistance, testing and troubleshooting of enterprise IT hardware
- Data Backups
- Shipping and receiving
- Packing and unpacking of hardware
- Same/Next day service availability

Data Center Site Services – Features

- Managed by seasoned experts
- Provided globally
- May include ITAD (IT Asset Disposition or recycling) or lead to a complete Data Center Relocation/Migration
- Hardware inventory is managed and handled by globally deployed L1-L3 infrastructure engineers
- Scheduled labor, multi-tier SLAs
- On-demand expertise where project requirements are matched to skills of global, onsite project staff
- Same/next day service



Data Center Site Services – Benefits

- Global experience in onsite, on-demand data center services across all industry verticals, no matter the security requirements
- Project/program management of any service complexities
- Cumulus Solutions Group welcomes needs discussions, any SOWs or RFPs/RFIs

Message from the Principals

“Business partnerships and trust are key—that’s why when it comes to client engagement, we want to give each client the time and guidance they deserve. We are a team of IT professionals with over 30+ years of experience in all aspects of data center/infrastructure management. We are committed to leveraging our vast experiences and proven processes to help each client address their most challenging issues. Cumulus Solutions Group provides industry-leading onsite, on-demand data center site services wherever your facilities are located.”